

Ageing Better in Birmingham

Privacy Statement and Consent Form

Ageing Better in Birmingham is a project funded by the Big Lottery Fund (BIG) that will work together with people to tackle isolation amongst people over the age of 50 within Birmingham. Ageing Better's aim is to create a new movement for community action on ageing and isolation, harnessing active citizenship to reduce isolation now and prevent it happening in the future.

Ageing Better in Birmingham wants to provide a good service to you. We want you to be clear on how we will use the information you give us. Please make sure you understand this document. Please ask if there is anything you do not understand.

If you agree with the statement below, please sign to give your consent.

I understand that:

1. The information that Ageing Better obtains about me and shares and uses within the network may include:
 - Personal identification information e.g. my name, my date of birth, where I live
 - My contact details and my needs and preferences about being contacted
 - My accessibility needs e.g. wheelchair access, large print
 - My responses to any questionnaires or surveys, including equality monitoring and how I feel about things such as the Ageing Better services, or myself
2. The members of the Hub/Network who provide services for me will use my information to:
 - Store all of my information in one place, with Birmingham Voluntary Service Council (BVSC) who runs the programme.
 - Make sure that anything affecting mine, or others, health and safety, is available to Ageing Better Providers who support me
 - Test the quality of the services provided by the Ageing Better Programme
 - Provide proof of Ageing Better work to BVSC (who run the programme) and BIG (the Funder) about who we support and what we achieve together
 - Evaluate and learn from the Ageing Better programme.
 - Give information to researchers at BVSC, BIG and elsewhere, so that they can write reports for people who are able help improve the lives of people over the age of 50 that experience isolation. The Ageing Better reports will not share any information that could identify me personally.
3. Every Ageing Better provider has signed a legal agreement (Information Sharing Protocol) to make sure that my information is handled legally within the project.
4. I can withdraw my consent by completing a Change of Consent form, available from all Ageing Better Providers. I recognise that if the Ageing Better programme does not have my consent to

use my information, they may not be able to support me, or their support might not be as convenient or effective for me as it could be.

5. BVSC will continue to hold the information for a maximum of 7 years after the Ageing Better in Birmingham project finishes.

I consent to my personal information, as described above, being used by Ageing Better Providers and Evaluators.

I am aware that this Privacy Statement may change. My consent applies to each future version of the Privacy Statement that I am shown by an Ageing Better Hub/Network, unless I withhold my consent.

Signed (Service user)	Signed (Organisation)
Dated	Dated
Contact number	Contact number